

CENTRAL INFORMATION COMMISSION
Baba Gang Nath Marg, Munirka
New Delhi -110067
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Appeal No. CIC/PMOIN/A/2017/101442

Appellant: Rajesh,

Respondent: Central Public Information Officer
Under Secy., Prime Minister's Office,
South Block, New Delhi-110011.

Date of Hearing: 18.01.2018

Dated of Decision: 18.01.2018

ORDER

Facts:

1. The appellant filed RTI application dated 21.10.2016 seeking information as to whether the Prime Minister, Shri Narendra Modi had seen his representation dated 19.08.2016 relating to constitution of 'National Foundation' in the memory of Mahatma Gandhi.
2. The CPIO responded on 23.11.2016. The appellant filed first appeal on 01.12.2016. The FAA responded on 04.01.2017. The appellant filed second appeal on 09.01.2017 before the Commission on the ground that information should be provided to him.

Hearing:

3. The appellant participated in the hearing through video conferencing. Mr. Parveen Kumar (Under Secy., RTI, PMO) represented the respondent in person.
4. The appellant stated that the respondent should inform him whether his representation dated 19.08.2016 relating to constitution of 'National Foundation' in the memory of Mahatma Gandhi was shown to the Prime Minister of India, Shri Narendra Modi. Further, he stated that he has not been communicated legal basis for rejection of his proposal. In addition, he stated that he is not satisfied with the reply given by the Ministry of Culture. Besides,

he sought for a copy of the guidelines relating to processing of grievance petitions which are addressed to the Prime Minister of India.

5. The respondent stated that the grievance petitions addressed to the Prime Minister of India are processed by them as per their guidelines. Normally the petitions are not placed before the Prime Minister, and are handled at the level of senior officers in the PMO as per the delegated duties. In certain cases, the petitions are put up before the Prime Minister, as decided by the senior officers. Besides, he stated that the appellant's representation was not shown to the Prime Minister of India. Further, he stated that the relevant guidelines are available on their website www.pmindia.gov.in. He stated that the appellant may refer to the relevant FAQ on the subject, which reads as follows:-

“How can a citizen know the status of the Grievance Petition submitted by him to the Hon'ble PM or PMO?

....

The Prime Minister's Office receives a large number of public grievances relating to subject matters which fall under the purview of various Ministries/ Departments or the State/ UT Governments. The grievances are processed in Public Wing of PMO as per guidelines for processing of letters in Public Wing of PMO by a dedicated Team which, while processing the same, consults senior officials/authorities, including PM, depending upon the nature and contents of the communication. As such, actionable petitions are forwarded to the concerned authorities (Ministries/ Departments/ State Governments) for action as appropriate through PMO Public Grievance Redress And Monitoring System (CPGRAMS) with the request that Reply is sent to the Petitioner and a copy of the same may be uploaded on the portal. Petitions that are found to be non-actionable as per the said guidelines are filed/ kept on record. Petitions received in physical mode (by post/ by hand/ by FAX) which are found to be actionable are forwarded to the concerned

authorities online through CPGRAMS and also through a forwarding letter.

...

Status of grievances may be checked by the citizen on <http://pgportal.gov.in/ViewStatus.aspx> by using the registration number of his petition. Gist of the action taken by the authorities and a copy of reply to the applicant is also uploaded on the portal.

...

Redressal of grievance in such cases is within the purview of the appropriate authority to which the grievance is forwarded. Therefore the petitioner may seek the details of follow-up action on the petition from the concerned authority in the Ministry/ Department/ State Government to which the grievance has been forwarded. PG portal (public interface- <http://pgportal.gov.in/ViewStatus.aspx> also has a provision of display of the details (designation/ phone number etc) of the concerned authority to which the grievance has been forwarded through CPGRAMS to enable the petitioner to pursue the matter.”

Discussion/ observation:

6. In view of the above, the action/steps taken by the respondent in dealing with the RTI application is satisfactory.

Decision:

7. No further intervention of the Commission is required in the matter.

The appeal is disposed of. Copy of the order be given to the parties free of cost.

(Radha Krishna Mathur)

Chief Information Commissioner

Authenticated true copy

**(S.C. Sharma)
Dy. Registrar**